

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information

Date of Inspection: August 5, 2021 **Name of Inspector:** Michele Davidson

Inspection Type: Routine Inspection

Licensee: DCMS GP (Dufferin-Steeles) inc. / 5290 Yonge Street, North York, ON M2N 5P9 (the "Licensee")

Retirement Home: Four Elms Retirement Residence / 1500 Steeles Avenue, Thornhill, ON L4J 4H6 (the

"home")

Licence Number: T0058

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care.

Specifically, the Licensee failed to comply with the following subsection(s):

- <u>62. (9)</u> The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:
 - 1. The resident or the resident's substitute decision-maker.

Inspection Finding

At the time of the inspection, several resident plans of care did not contain evidence the residents' substitute decision makers had received copies of the plans of care and had approved the plans of care.

Outcome

The Licensee submitted a plan to achieve compliance by September 10, 2021. RHRA to confirm compliance by inspection.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at http://www.rhra.ca/en/retirement-home-database.

Signature of Inspector	Date
M. Davidson	August 16, 2021

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